



## **American Water Introduces Online Stockholder Forum and Access to Virtual Annual Meeting**

VOORHEES, N.J., Apr 12, 2010 (BUSINESS WIRE) -- American Water Works Company, Inc. (NYSE: AWK), the largest investor-owned U.S. water and wastewater utility company, announced today the launch of its first Stockholder Forum ("AW Forum"), which is intended to expand communications with its stockholders. The AW Forum allows American Water stockholders to submit questions ahead of the 2010 annual meeting, to participate in exclusive surveys, and to instantly view the aggregated survey results. Additionally the AW Forum gives investors the ability to register for e-delivery of materials, and gain access to pertinent Investor Relations pages.

Stockholders can access the Stockholder Forum at the following url - <http://www.theinvestornetwork.com/forum/awk>

In addition, American Water is introducing its first Virtual Stockholder Meeting ("AW VSM"). All holders of outstanding common stock as of the record date are entitled to attend and vote at the 2010 annual stockholders meeting. The VSM will allow online access to its 2010 Annual Stockholder Meeting for stockholders who are entitled to vote, but who are unable to attend in person. The VSM is open to all stockholders of record who wish to take part in the meeting without the physical need to be present, if they so desire.

The Virtual Annual Meeting can be accessed at 10am ET on May 7, 2010 at the following url - <http://www.virtualshareholdermeeting.com/awk>

Any American Water stockholders who receive a proxy voting card electronically or in the mail will be able to enter the AW Forum, and the VSM by using the dedicated 12-digit access proxy control number distributed with their Notice of Proxy. Once in the VSM, an American Water stockholder can view the live webcast and can interactively cast or change a vote during the meeting.

Both the American Water Investor Forum and Virtual Stockholder Meeting are accessible at the Investor Relations page of the company website at ([www.amwater.com](http://www.amwater.com)), and require the proxy control number to enter.

Last week, American Water was honored in the IR Global Rankings as one of the top five best ranked companies in North America for financial disclosure procedures.

### **About American Water**

Founded in 1886, American Water is the largest investor-owned U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 16 million people in 35 states and Ontario and Manitoba, Canada.

SOURCE: American Water Works Company, Inc.

American Water Works Company, Inc.  
Edward Vallejo  
Vice President, Investor Relations  
856-566-4005

[edward.vallejo@amwater.com](mailto:edward.vallejo@amwater.com)

or

Maureen Duffy  
Director, Communications  
856-309-4546  
[maureen.duffy@amwater.com](mailto:maureen.duffy@amwater.com)

Copyright Business Wire 2010